



Port Lincoln Foreshore Apartments

WELCOME

Dear guests,

We wish you a very warm welcome to the Port Lincoln Foreshore Apartments, and our beautiful city. It is our pleasure to have you as our guest.

Our aim is to provide you with a comfortable base to enable you to explore Port Lincoln and surrounds. This compendium has been put together to give you easy access to information, so please take some time to familiarise yourself with the services and facilities.

From our family to yours, we wish you an enjoyable stay.

Carissa Woolford, Manager

CONTENTS

YOUR APARTMENT

FACILITIES AND SERVICES

RESTAURANTS AND DINING

ACTIVITIES AND ATTRACTIONS

FIRE SAFETY AND EMERGENCY PROCEDURES

YOUR APARTMENT

AIR CONDITIONING/HEATING

The apartment has ducted air-conditioning/heating which is controlled from the wall in the kitchen.

To turn the air-conditioner on press the Start/Stop button. The master control button alternates the unit between cooling and heating. You can also alter the temperature, and fan speed to your required level. Please help us to conserve energy, the ideal temperature for both heating and cooling is between 20-23°C.

Please turn air-conditioning/heating off when you leave your apartment.

ELECTRONIC EQUIPMENT

TV OPERATION

FETCH remote control needs to be pointed at the blue light on the FETCH box for best response.

CHANGHONG TV remote control needs to be pointed at the sensor near the bottom of the TV for best response.

Power on CHANGHONG TV remote.

SOURCE to switch between functions if required, however the TV is set to HDMI1 ready for use. HDMI 1 - Telstra Fetch Box with pre-tuned local free to air channels, plus Netflix, 7Plus, 10Play, ABC, and 9Now subscriptions. DVD (Located at side of TV) DTV / ATV not operational, use Fetch Box.

TELSTRA FETCH BOX

The Telstra Fetch Box is set up with Netflix, 9Now, 10Play and 7Plus streaming accounts, and any free TV accounts are available for use. Local digital channels are also pre-tuned for use.

Press TV GUIDE to bring up the pre-tuned free to air and subscription channels.

Use arrows and paw button to select options.

Press the MENU button to bring up the main menu.

MY STUFF will load recent app activity, otherwise select APPS for the streaming App accounts.

Press BACK, MENU or APPS to get back to the home screen.

*Please do not log out of our subscription accounts including Netflix, 7Plus, 9Now and 10Play as these are difficult to log back in to remotely.

DVD

The television in Apt2 has a built in DVD player. To switch between functions press the SOURCE button. The DVD function must be selected before inserting a disc. The DVD can be operated from the TV or remote.

ELECTRONIC WINDOWS

The high windows in the second bedrooms are electronic. They are operated from the small panel on the wall as you enter the room. To open, press the window number 1-4 then press OPEN. Press the STOP button when windows are open enough. To close the window press window number followed by CLOSE then STOP when windows are fully closed. Please ensure all windows are closed upon departure.

FURNITURE

Please do not move furniture without prior approval. Damage, breakages, theft and loss of apartment items are the tenants responsibility during their stay.

IRON AND IRONING BOARD

Located in the walk-in robe in the main bedroom.

MASTER KEY SYSTEM

Please note that the doors are not self-locking, and the back door must be locked with either the key from the outside, or by turning the nib on the inside of the door to the lock position. We have had no security problems in the past, however for your own safety please ensure you lock both doors when leaving the apartment, and at night.

If you have collected your key from the secure coded safe downstairs, please lock both doors, and leave key in the apartment upon departure. Please ensure that both doors to the apartment are locked before you leave.

KITCHEN FACILITIES/COOKING

A full kitchen is provided for your convenience. This includes a full size fridge with freezer, microwave, kettle, coffee pod machine, toaster, electric frypan and crockery/utensils.

Kettles are provided to make tea and coffee. Please only use these to boil water and do not try to cook in them as they may catch fire or break.

Gas oven - cooktop requires lighting manually, oven and grill will light with ignition spark.

Please be aware of smoke alarms, especially where cooking facilities are available. If you set the alarm off and the fire brigade needs to attend there will be a fee billed to you.

To enable us to provide the best service possible to our guests, please advise of any breakages or damage to enable replacement.

NOISE

The openness of the natural environment means that noise carries and can affect the comfort of other guests. We ask that you do not make excessive noise after 10pm.

A strict No Party Policy applies. Any behaviour regarded to be disturbing the peace may result in eviction from the property.

Upon booking, a credit card pre-authorisation is required and will be used to cover incidental items including (but not limited to) breakages/damages, lost or stolen property, excessive cleaning charges above the normal level of cleaning due to the apartment being left in an unacceptable state, etc.

Should you have any disturbance from the neighbouring apartment, please contact Management immediately on 0448 790 114.

SMOKING

Most accommodation is non-smoking by law. If you smoke in the rooms additional cleaning charges (minimum \$500) will apply. Smoking indoors is strictly prohibited. The designated smoking area is the front or back balcony. Please ensure that the door and windows are closed while smoking.

SPA

Spa baths are not operational. Due to hygiene and excessive water consumption we have decommissioned the spa baths and disconnected the power. The tub is still available for use, however filling the spa will use all of the hot water.

TOILETS

All of our toilets are western facilities and we ask that guests sit on the seat. Please use the bins provided for all other materials and sanitary items.

WASHING MACHINE/DRYER

To turn on washing machine turn on Power button on right hand side. Select desired cycle by using program button, and then simply press start. The machine will not operate unless the door is closed. Laundry detergent is in the cupboard for your use.

To operate the dryer, select heat setting and time frame by turning the dial. You will find a drying rack in the walk-in robe in main bedroom. A fixed clothesline is in the back left-hand corner of car park under the carport.

WIFI

We have free WIFI, Telstra NBN **TelstraA4A8BF** password **djd295tyje**. Please do not unplug the NBN box which is located near the coffee machine on the kitchen bar.

FACILITIES AND SERVICES

AIRPORT

The Airport is located 10km north of Port Lincoln near the town of North Shields. We suggest you allow approximately 10-15 minutes for your journey.

Port Lincoln is a comfortable 45 minute flight from Adelaide and is serviced by two airlines, Regional Express and Qantaslink.

www.rex.com.au

www.qantas.com.au

Taxis are available at the airport or telephone 08 8682 1222 to book.

Port Lincoln Airport Shuttle operates to and from the airport terminal contact 0428 830 608 to book.

There are also a range of hire cars companies available in Port Lincoln, including Europcar, Budget and Avis.

CHECK OUT TIME

Our check-out time is 10am unless prior arrangements have been made. We are happy to arrange an extension for you, subject to availability. A day rate will be charged for guests departing after 12pm, however a full night rate will be charged for guests departing after 6pm. Please contact management if you wish to delay your departure or extend your stay.

CLEANING

We remind guests this is a self-catering apartment. Please respect the premises and leave the property in a tidy manner. Wash/dry and put away all dishes, and remove rubbish to the appropriate bins downstairs. Additional cleaning costs will be charged if the apartment is left in an unacceptable condition. There is no need to mop, strip beds or wash linen, this is all part of the cleaning service included in your tariff.

If you wish for your apartment to be serviced during your stay, cleaning can be arranged for a fee – please contact us to arrange.

COTS

Porta-cots are available for your use, and linen supplied for a small fee when pre-arranged. If you require a cot please contact Management.

A stroller and high chair are provided free of charge for your convenience. Please ensure they are cleaned and returned to storage upon departure.

DRY CLEANERS

There are two laundromat/dry cleaners in Port Lincoln.

- Boston Bay Dry Cleaners, located 6 Bligh Street.
- Eco Clean, located at 13 Mortlock Terrace.

EMERGENCY/USEFUL NUMBERS

A list of emergency and useful numbers is provided on the side of the fridge and at the back of this compendium for your convenience.

ENVIRONMENT

Port Lincoln Foreshore Apartments are committed to providing an environmentally friendly service. Please assist us by using only the towels you require, and by turning off all lights/power and air-conditioning/heating when you leave the apartment.

Additional rugs are in the wardrobes for extra warmth at night.

PARKING

For your convenience, there is free undercover parking at the property. Each apartment is allocated one parking spot. Please do not park in the office car parks during working hours.

Please ensure any visitors use the public parking at the front of the building.

As many visitors arrive by vehicle, there will be traffic in areas with pedestrians. We ask that you take care when reversing.

PETS

We regret, that except for guide dogs, pets are not allowed on premises due to Community Plan Regulations. Fines apply (max \$10,000).

PUBLIC TRANSPORT

Port Lincoln has both a taxi service and a bus service, both of which can transport you and your family to various parts of the city.

Lincoln City Taxi: 08 8682 1222

Port Airport Shuttle Plus: 0428 830 608

RUBBISH COLLECTION

There are two red lid rubbish bins, and two green lid recycling bins located at the bottom of the stairs for your use. Please ensure all rubbish is bagged and put in the correct bins upon departure.

Rubbish bins are collected every Wednesday morning. Staff will generally take bins out every Tuesday night, however over Christmas – New Year period the office is closed and tenants will need to take bins out to ensure rubbish is collected.

IMPORTANT: Please DO NOT put rubbish in the recycling bins.
Please DO NOT put fish offal in the rubbish bins, feed to the pelicans at the wharf or yacht club beach.

SUPERMARKETS

There are three major supermarkets in Port Lincoln, all on Liverpool Street. Coles directly behind the apartment complex, Woolworths and Drakes Foodland only a short walk away.

Porter Street Plaza is a good alternative - there is a butcher, fruit and veg, Bakers Delight and Gourmet Food store. The plaza is located on Porter Street, a 5 minute walk away (turn right at the silos on Tasman Terrace).

RESTAURANTS AND DINING

There are several restaurants and cafés in and around Port Lincoln, all with a wide variety of culinary delights. We strongly suggest you make reservations in advance to avoid disappointment, particularly on weekends and during holiday season. A few recommendations are below, or refer to the brochures and menus in your apartment.

Walking distance:

Café Del Giorno

Rogue & Rascal

Fumo

Santis

Beach Bakery on King

L'Anse French Cafe

Port Lincoln Hotel and Sarins Restaurant

Peacock Garden Chinese Restaurant

Ming Inn Chinese Restaurant

Pier Hotel

Grand Tasman Bistro

Taxi or drive:

Line & Label Restaurant & Peter Teakle Wines, Whillas Road

Fresh Fish Place, Proper Bay Road (lunch only)

The Marina Hotel Bistro and Sails Restaurant, Marina

ACTIVITIES AND ATTRACTIONS

CITY ATTRACTIONS

Take a stroll along the foreshore, enjoy the wide range of shopping options, catch a show at the Nautilus Theatre, or a movie at Flinders Theatre, take the kids to the Port Lincoln Leisure Centre, book a fishing charter, swim with the tuna, dive with the great whites, or visit one of our many local Museums, Memorials, Parks and Gardens. Take a tour or cooking class at The Fresh Fish Place.

DISTRICT ATTRACTIONS

Boston Island, Glen Forest Animal Park, Port Lincoln Golf Club, Koppio Smithy Museum, Lincoln and Coffin Bay National Parks, Tumby Bay, Coffin Bay, Mikkira Station and Koala Park, Mt Dutton Bay Woolshed Museum, Sleaford Bay and Sleaford Mere, Tod Reservoir Museum and Picnic Area, Whalers Way, Winter Hill Lookout.

PORT LINCOLN VISITOR INFORMATION CENTRE

You will find brochures and flyers for various activities and tours which operate in and around Port Lincoln in your apartment. These are for your perusal, however if you wish to have your own copy or make a booking please visit the friendly staff at the Port Lincoln Visitor Information Centre.

Port Lincoln Visitor Information Centre
Civic Centre, 60 Tasman Terrace
Port Lincoln SA 5606
Telephone 1300 788 378
Website: portlincoln.com.au

Opening Hours

Monday to Friday 9am to 5pm

Saturday, Sunday and Public Holidays 9.30am to 2pm

FIRE SAFETY AND EMERGENCY PROCEDURES

FIRE EVACUATION PROCEDURES

Port Lincoln Foreshore Apartments are fully equipped with smoke detectors, and a fire extinguisher and fire blanket are located under the sink in the kitchen.

An emergency fire evacuation plan is located on the fridge. Please familiarise yourself with the plan in the unlikely event of a fire.

Should you become aware of a fire or smell smoke please contact management and dial 000. Remain calm. If you are asked to evacuate the building and heat or smoke is evident, please stay close to the floor and crawl on your hands and knees. Exit the building via the back door and move clear of the building. Do not re-enter the building until emergency services have declared the site safe.

EMERGENCY NUMBERS

EMERGENCY	Fire Police Ambulance	000
POLICE (for assistance by Police)		131 444
ELECTRICITY (power failures and emergencies)		131 366
MENTAL HEALTH (rural and remote 24 hours)		131 465
SA WATER (maintenance, emergencies)		1300 880 337
POISONS		131 126
STATE EMERGENCY SERVICE		1300 1300 177

USEFUL NUMBERS

METROPOLITAN FIRE SERVICE	8682 2889
BUSHFIRE INFORMATION HOTLINE	1300 362 361
PORT LINCOLN HEALTH SERVICES	
General Enquiries (9am – 5pm weekdays)	8683 2200
Accident & Emergency	8683 2284
Maternity	8683 2003
TAXI	8682 1222